⬤ Diagnostics™

TRANE®

It's Hard To Stop A Trane.®

Diagnose It!
(Before you even roll a truck)

Trane® Diagnostics provides real-time and historical HVAC system performance data through Trane smart thermostats. It allows you to remotely monitor the system anytime, anywhere.

BENEFITS

› **Increase revenue** by using your customers' HVAC system data to run your business more efficiently

› **View the health** of an HVAC system

› **Decide if a truck roll is even necessary** to fix a customer's issue

› **Quickly determine** an accurate course of action

› **Take the right parts and tools to the job the first time**

FEATURES

› **Current or historical performance alerts:** generated by the HVAC system that can be emailed to whomever on your team you designate

› **System Status:** heating and cooling setpoints, relative humidity, indoor and outdoor temperature, system mode, etc.

› **System Configurations:** detailed information on the system components that have been installed

› **30-day runtime history and data:** dashboard shows how the system performed over time and helps pinpoint any issues that may have occurred

› **Remote Configuration:** access a customer's thermostat interface from your web browser to trouble-shoot or configure remotely (with homeowner's permission)

How do I access Trane Diagnostics?

From ComfortSite, go to "**Home & Diagnostics**" > "**Trane Diagnostics**"
Or visit Diagnostics.TraneHome.com

Need Help?   844-359-0270   dealerdiags@tranehome.com

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